

Who can use Care Solace?

- Available to all FCS employees and their families
- Available to all FCS students and their families

Is there a cost for using Care Solace?

No, Care Solace is FREE and provided by Franklin Community Schools

Will Care Solace share my information with Franklin Community Schools?

No, Care Solace is completely confidential and they will NOT share any information with Franklin Community Schools

How can Care Solace help me?

Care Solace will connect you with a Care Companion who will walk alongside you every step of the way.

Care Companion will...

- Ask you a few brief screening questions, including information about your insurance provider
- Search for service providers that are currently accepting new patients & who accept your insurance
- Share a minimum of (3) provider options for you to choose
- Call the chosen provider and schedule your first intake appointment
- Follow-up with you after your first appointment to determine if it was a good fit
- If not, no worries your Care Companion will provide you with new options and continue working with you until you're happy with your provider

Do I need insurance to use Care Solace?

No, your Care Companion will assist with...

- Self-pay or sliding-scale options
- **Need help** applying for Medicaid & other government benefits contact Windrose Health Network to set up an appointment at 317-739-4848.

Is Care Solace a Mental Health Provider?

No, Care Solace is not a mental health provider. Care Solace removes the stress of searching for a mental health provider by connecting you with a Care Companion who will walk alongside you every step of the way.

What's the difference between Care Solace & EAP (Employee Assistance Program)?

Care Solace and EAP (Employee Assistance Program) are two separate resources

- Care Solace (CS) is NOT a mental health or substance abuse service provider. It helps remove the stress of searching for available providers.
- EAP is NOT a mental health or substance abuse provider. FCS provides employees who have enrolled in basic life insurance with (3) free mental health sessions.

